

Summary for children and young people

Name: Family First Fostering Agency

URN: SC453181

Date of inspection: 21 March 2022

- Children feel like their foster carer genuinely care about them and have someone they can talk to about their worries.
- Children enjoy the relationships they have with the other children that live in the household.
- foster carers help children to do well at school. They attend meetings with school to make sure children get the help that they need. If children are unhappy at school, foster carers make sure that this gets sorted quickly.
- foster carers help children to learn new skills. Some children go along to training with their foster carers to learn about first aid and food hygiene; some children have also attended workshops with Family First staff to learn things they might need when they are older; like how to change a plug and how to be safe online.
- The agency cares about what children think. They have a children's champion who is finding new ways to help you share your views.
- Children feel safe living with their foster carers. Foster carers have household rules that children think are fair. When children need more help to stay safe, the agency make sure this is written down and foster carers have training and feel confident about what to do to.
- The agency has a recruitment policy which says what checks need to be done before someone can start working at the agency. The agency added bits to this policy during the inspection to make it clearer. The managers need to make sure that they follow this policy when they are employing someone new.
- Foster carers write down how children are doing so there is a record of children's achievements, and the help children might need. Managers are going to make sure that these records are clearer.
- Overall, the foster carers, supervising social workers and managers all want the children they care for to be settled and happy. They work really hard to make sure foster carers and children get the things that they need.

